



CBC is hosting its first [CBC Innovations Conference](#)—a new event designed to bring the CBC Network together and provide an opportunity for network providers to showcase their innovative programs and service models.



Agenda highlights include:

- Keynote by Jim Gavin, President & CEO of Community Care Behavioral Health Organization
- 4 Practice Based Approach panels highlighting poster presentations from CBC Network:
  - Distinctive Outcomes: Programs with Meaningful Measures
  - Addressing the Gap: Above and Beyond Care Coordination
  - Unique Approaches for Specialized Sub- Populations
  - Collaborative Partnerships: Agencies Working Together to Improve Care
- Innovative Technology Panel highlighting the emerging intersection of technology and the Behavioral Health sector.
- Structured sessions and free time to explore poster presentations and opportunities for networking across CBC's diverse providers.

## CARE COORDINATION SERVICES

### HEALTH HOME ADVOCACY

CBC Leadership along with with the NY Health Home Coalition, the NYS Care Management Coalition and Ostroff Associates met with the elected officials and/or their staff in Albany prior to the release of the budget:

- Kayleigh Metviner in **Assembly Member Richard Gottfried's Office (Chair of the Assembly Health Committee)** representing the 75<sup>th</sup> Assembly District, covering Chelsea, Hell's Kitchen, Murray Hill, Midtown and part of the Lincoln Center area in Manhattan;
- Brian Coffin, Legislative Director for Senator David Carlucci (**Chair of the Committee on Mental Health and Developmental Disabilities**) representing the 38<sup>th</sup> Senate District of Rockland/Westchester; and
- **Senator Gustavo Rivera and his Chief of Staff, Kristin Sinclair.** Senator Rivera is the newly appointed **Chair of the Senate Health Committee** and represents the 33rd Senate District extends from the Northwest Bronx to areas of the East Bronx and includes the following neighborhoods: Kingsbridge Heights, East Tremont, Crotona Park, Fordham, Belmont, Van Nest, Claremont, High Bridge and Morris Park.

The collective efforts were a preemptive attempt to preserve and re-instate HH

funding. Unfortunately, for the third straight year, the Governor's Budget includes some modest proposed cuts to Health Homes. The language from the appropriations bill reads: "The Governor's Budget includes a small proposed cut to Health Homes of \$5M to reform the Health Homes program by streamlining the outreach reimbursement rate for care managers after initial contact has been established...the reform will incentivize care managers to enroll new members in programs and connect them to the services they require while disincentivizing intense care management over an extended period." The goals of these meetings are as follows:

1. Restore previous cuts directly to Health Homes and community - based care management providers;
2. Preserve and maintain current funding levels to community - based Health Homes for care management; and
3. Invest in a diverse workforce targeting recruitment, retention and training in the highest need communities.

As a follow-up, on February 26, 2019, NY Health Home Coalition and NYS Care Management Association, in conjunction with Ostroff Associates, will conduct a lobbying day. **Amanda Semidey**, LCSW, Vice President of Care Coordination Services will represent CBC; in addition, she will represent The Coalition as a Board Member. We encourage each agency to work with their lobbyists. For questions on regulations of lobbying, please contact

Executive Director, [Meggan Schilkie](#), of The Coalition of NYS Health Homes.

## PATIENT ACTIVATION MEASURE (PAM) STUDY

Beginning January 2019, the Patient Activation Measure (PAM) Study has entered Study Phase II. Care managers will use Coaching for Activation (CFA) for the 6 months following enrollment, tailoring the coaching to the member's PAM score.

After 6 months of CFA, members will receive another PAM survey. SDOH will compare diabetes care quality measures between Health Home members with diabetes that received the patient activation program at CBC to Health Home members with diabetes across the state that did not receive the patient activation program.

## HEALTHIX ALERT PC EXPANSION

Beginning February 11, 2019, CMAs will begin receiving patient care alerts generated by the 10 downstate NYS OMH operated Psychiatric Centers. This expansion will allow non-OMH participants to gain greater insight and facilitate care coordination when their patients are admitted to, discharged from, or transferred among these State-operated psychiatric centers.

## CHILDREN'S MENTAL HEALTH REHABILITATION SERVICES PROGRAM

NYS OMH established standards for providers seeking to offer the new single set of Children and Family Treatment and Support Services (CFTSS) on November 21, 2018. A new CFTSS Manual was released on January 9, 2019 and can be reviewed in its entirety [here](#).

## CBC AH+ GRANT ANNOUNCEMENT

CBC is pleased to announce that AH+ Grant funding allocations have been approved by SDOH! Beginning March 16, 2018 through December 2019, NYS will allocate funds to contracted Health Homes to be utilized in three distinct areas: to reimburse CMAs for the hiring of AH+ Care Managers that meet the required experience and education standards, as an incentive for the retention of those Care Managers for 6 months, and as performance-oriented incentives tied to enrollment metrics. AH+ Grant funds will be paid directly to CBC AH+ providers and are in addition to existing Medicaid rates currently applicable to AH+ Care Management work.

CBC has hosted an AH+ Grant Value-Add training this past month and a copy of the presentation is available in the GSI Resource Center; please refer to the presentation for additional details and information on this great opportunity for CBC's AH+ providers!

## NYS SEEKS TO EXPAND MEDICAID INTO JAILS & PRISONS

New York hopes to become the first state to provide Medicaid coverage to prisoners up to 30 days before their release. Currently, states are prohibited from using Medicaid money to cover inmates unless they are taken to a hospital, meaning medicines, mental health treatment, or substance abuse treatment are paid for by the county or state. Greg Allen, Director of the Division of Program Development and Management at the Health Department, said the state intends to submit the waiver in the next 90 days and will ask that Medicaid be allowed to cover care management services so that prisoners have some link to care when they leave a correctional facility.

The program would be aimed at high-risk populations such as those with HIV, mental illness, substance use disorders or chronic conditions such as asthma or diabetes. That could include nearly 100,000 people in state correctional facilities, Rikers Island and upstate county jails, could be impacted, according to Erin Silk, a spokesperson for the health department.

## ANNUAL COMPLIANCE ATTESTATION SURVEY

CBC's Annual Compliance Attestation Survey has been released to network agencies to verify compliance with the applicable regulatory guidelines. The attestation requests agencies to report out on compliance activities that should be considered standard practices. These

activities include, but are not limited to, staff credentialing, mandatory compliance trainings, mandatory annual assessments (i.e. OMIG Self-Assessment, HIPAA Risk Assessments), internal/external chart audits, and utilization review and management. Your agency will be responsible for completing the survey, but it is recommended that the collection of information requested in the audit be a team approach and include staff from HR and Compliance Department.

CBC will be piloting this Annual Compliance Survey over the course of the year, beginning with Adult Health Home programs only. CMAs with Adult Health Home programs will be divided up into four groups and each group will be assigned to a quarter. The first group will be issued the survey for completion in February and recorded training(s) will be made available to assist the first group in understanding expectations for completion and submission. It is our expectation that upon return of all surveys from Adult Health Home programs, CBC will rollout surveys to other CBC programs, such as Pathway Home and the IPA Network.

## CONSENTS

HH Serving Children and Adult HH CMAs continue to make progress with completing and uploading the new consent versions of the DOH 5055 and DOH 5201. As of January, the HHSC has achieved 94% completion, bringing us closer to our goal of 100% by the end of Q1 - 2019. Adult CMAs have attained 43% completion, 3% below the targeted SDOH average. CBC

will continue to monitor uploaded consents through the monthly documentation reports. As a reminder, an updated DOH 5055 is due by the next Comprehensive Assessment Due Date. Since the Comprehensive Assessment is due annually, updates for both consents and assessments must be completed by July 31, 2019.

## UPCOMING AND FORTHCOMING VALUE – ADD TRAININGS

CBC continues to host in-person trainings for both AHH and HHSC providers; in January CBC offered a half-day Cultural Diversity/Anti-Racism training focused on micro-aggressions, implicit bias, anti-oppressive accountability strategies, and cross racial supervision. A total of 69 participants attended across 27 CMAs attended on both days.

As part of CBC's readiness plan for the HHSC 1915C Waiver Transition, CBC offered a half-day in person GSI Health Dashboard Training for new transitioning staff at Graham Windham. A total of 20 new CM staff participated across three CMAs.

### Understanding Complex Trauma

February 26<sup>th</sup>

9:30AM – 1:30PM

Facilitated by Mary Dino, CAI

Email [CBCHealthHome@cbc.org](mailto:CBCHealthHome@cbc.org) if you'd like to attend. CEUs are available

## HEALTH HOME QI NETWORK PROVIDER MEETING

CBC Health Home will host a Network Provider Meeting for both Adult and Children's providers on Thursday February 28<sup>th</sup> from 9:30AM – 12PM at 123 William Street.

This meeting will offer CMAs the opportunity to receive in-person updates on forthcoming HH program developments including but not limited to HH Re-designation for Adults, CBC CMA Report Cards, HHSC Waiver Transition, and MCO Enrollment Optimization Plans. Please note there will be NO call-in option. CBC will cap the registration once we meet seating capacity, so we ask that agencies send no more than 2 representatives per agency. Please RSVP via one email, with the names and titles in a to [CBCHealthHome@cbc.org](mailto:CBCHealthHome@cbc.org)

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## CBC INNOVATIVE PROGRAMS

### COMMUNITY ACCESS PATHWAY HOME TEAM NOW ACCEPTING REFERRALS

The Community Access Pathway Home team is now accepting referrals from Bellevue Hospital. The team will be engaging members during their hospital stays while simultaneously helping those members get ready to transition back into the community. A kick-off was held on February 6 at Bellevue Hospital along with

their inpatient social work team and the Community Access Pathway Home team!



Pathway Home Team Pictured L to R: Lauren Aciri – Director of Pathway Home, Sarah Abramson – Director, Tessa Blugh - Service Coordinator, Elizabeth Carmen – Intake Coordinator, Nicole Manza – Behavioral Health Specialist, Edward O’ Dowd – Peer Specialist, in front of an original Bellevue Ambulance circa 1898!

## PATHWAY HOME PRESENTING AT THE 2019 ANNUAL CASE MANAGEMENT CONFERENCE

CBC’s VP of Program Services, **Mark Graham**, LCSW and Senior Director of Pathway Home, **Barry Granek**, LMHC, will present at the [2019 Annual Case Management Conference](#), in an hour long breakout session, “Pathway Home: Bridging Behavioral Inpatient Stays with Community Services.”

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## CBC TRAINING INSTITUTE

### PERSONAL SAFETY IN THE COMMUNITY

The CBC Training Institute recently provided training to approximately 70 Health Home staff focused on [Personal Safety in the Community](#). The training targeted staff that provide services in the

home and other community settings. This half-day course was attended by 28 CMA staff across 17 agencies. Continuing Education Units (CEU’s) were offered to Social Workers and Licensed Mental Health Counselors who completed the training.

Please contact the CBC Training Institute Training Director, **Don Decker** ([ddecker@cbc.org](mailto:ddecker@cbc.org)) if you are interested in this or other trainings for your staff.

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## IN THE NEWS...

### PATHWAY HOME’S JACQUELINE BOENISCH FEATURED IN SOCIAL WORK TODAY

**Jacqueline Boenisch**, LMSW, Intake Coordinator of the Pathway Home Program, was honored in Social Work Today, in the article, “[10 Dedicated and Deserving Social Workers](#).” The article features an overview of Ms. Boenisch’s journey into social work and finding her home here at CBC.

### JCCA AND CBC FEATURED IN BEHAVIORAL HEALTH NEWS

**Amanda Semidey**, LCSW, VP of Care Management Services at CBC and **Kathleen Rivera**, LCSW, Senior Vice President of Care Management Services at [JCCA](#) were published on the front page of the Behavioral Health News Winter 2019 edition.

The article, “Changes in Our Children’s System of Care,” gives an overview of the current state of children’s state of care and includes a vignette of a child and family in the system. The full article can be read [here](#).

### THE BRIDGE HELD A RIBBON CUTTING CEREMONY FOR NEW RESIDENCE

This past December, [The Bridge](#) held a ribbon cutting ceremony for their new Brooklyn Residence: [Maple Street](#). Located in Crown Heights, this is a 66 – unit mixed use building offering permanent supportive housing for 50 adults with serious mental illness ready to live in independent housing and 16 low-income families and individuals from the community. With this new residence, The Bridge provides housing to 1,385 people in the Bronx, Manhattan and Brooklyn.

### NYC DOHMH BUPRENORPHINE WAIVER TRAINING

DOHMH continues to sponsor free Half-and-Half Buprenorphine Waiver Training. Physicians are required to complete an 8-hour training; nurse practitioners and physician assistants must take 24 hours of training to apply. This format includes 4 hours of online training, due prior to 4 hours of in-person training. Pre-registration is required. Please email [buprenorphine@health.nyc.gov](mailto:buprenorphine@health.nyc.gov) with: Name, Email Address, Title (MD, DO, NP, PA), Practice affiliation and address. Trainings & Registration Information:

Tuesday, February 26, 2 – 6:30PM  
Maimonides Medical Center  
4802 10th Ave, 5th floor boardroom  
Brooklyn, NY 11219  
*Register by: Tuesday, February 19*

## HUMAN RESOURCES & SERVICES ADMINISTRATION LAUNCHING NATIONAL STUDENT-LOAN REPAYMENT PROGRAM

The Human Resources & Services Administration (HRSA) is launching a student-loan repayment program with the intention of increasing those fighting the opioid epidemic. Providers who are accepted to the program may receive up to \$75,000 to work full-time for three years or \$37,500 for three years of part-time work at the National Health Service Corps-approved SUD sites. HRSA aims to make 600 awards for this year.

Many of CBC's Network Providers are approved locations: [Catholic Charities](#), [CUCS](#), [Brownsville Multiservice Family Center](#), [Damian Family Care Center](#), [New York City Children's Center](#), [Project Renewal](#), [South Beach Psychiatric Center](#), [The Institute for Family Health](#), [The Jewish Board](#), and [William F. Ryan Community Health Center](#).

## MEDICALLY SUPERVISED WITHDRAWAL/STABILIZATION/RES IDENTIAL SERVICE BEDS

OASAS released an RFP for organizations to develop and operate Part 816.7 medically supervised withdrawal and stabilization beds and/or Part 820 residential services (stabilization and/or rehabilitation) beds throughout New York State. The enacted 2018-19 State Budget for OASAS provides Capital Projects appropriation authority for the development of residential beds. Up to \$10M in capital funding will be allocated through the RFP and may only be used for new service beds. Responses are due Tuesday February 19<sup>th</sup>; RFP can be reviewed [here](#).

## SUBSTANCE USE DISORDER TARGETED CAPACITY EXPANSION GRANTS

SAMHSA released an RFP for agencies to develop and implement targeted strategies for substance use disorder (SUD) treatment provision for a specific need identified by the community. Agencies have the choice to target specific populations or a specific area to focus on. This award provides up to \$375K annually for up to 22 organizations. Applications are due Monday March 25<sup>th</sup>; RFP can be reviewed [here](#).

## TELEMENTAL HEALTH REGULATIONS

On January 23, 2019 NYS OMH released a proposed rule for public comment:

- Expand the types of practitioners who can provide telemental health services;
- Allow services to be performed in additional types of patient and provider locations; and
- Permit additional OMH programs, including PROS and ACT, to provide services through telemental health.

The regulations are available [here](#). Public comment can be made until March 10.