



## **Coordinated Behavioral Care Partners with Relevant Healthcare Technologies as our new Health Information Technology (HIT) Vendor**

*Transforming Community Health Home Care Management Together*

**New York City, NY** (March 25, 2020) – [Coordinated Behavioral Care, Inc.](#) (CBC), a not-for-profit organization dedicated to improving the quality of care for New Yorkers with serious mental illness, minors with serious emotional disturbances, chronic health conditions and/or substance use disorders, is proud to announce a new partnership with [Relevant Healthcare Technologies, Inc.](#), a technology organization that builds care management, population health, and analytics tools to support community health care providers.

CBC seeks to create a healthcare environment where New Yorkers most impacted by social determinants of health inequity and behavioral health problems receive coordinated, individualized and culturally competent community-based care that is effective in preventing and managing chronic physical and behavioral health conditions. CBC's Health Home is the second-largest Medicaid Health Home in the state for adults and the third-largest for children, with nearly 20,000 enrolled members across the lifespan and community-based Care Management available in all 5 boroughs. CBC is the largest Health Home serving HARP members and offers high-touch care management for specialized populations including Health Home Plus and Adult Home Plus. CBC aims to lead a results-driven, community-based network of providers dedicated to improving care through Health Home Care Management.

"CBC is unique in that the Health Home is provider-owned and led and made up of over 46 community-based Care Management Agencies that are deep in the behavioral healthcare sector," said Jorge Petit, MD, President and CEO of CBC. "We are so excited to be partnering with Relevant—its platform is user-friendly, intuitive, and built for the range of community-based providers that are delivering Health Home care coordination services."

"We are excited that this partnership will empower our Care Management Agencies (CMAs) to readily support the complex needs of our members in addressing Gaps in Care and improving their ability to intervene following hospitalizations," commented Amanda Semidey, CBC's VP of Care Coordination. "The Relevant HIT Platform will support this important work further and augment CBC's ability to accurately measure quality and utilization and our ability to share those insights with our network."

"We're thrilled to be working with CBC," said Jacob Hodes, Relevant's co-founder and CEO. "They are doing crucial work in the community. They are developing innovative models of care. Our goal is to make life easier for care managers who will be using the platform, giving them back precious time to focus on their clients, while also providing new insights for CBC at the population level."



### **About Relevant**

Relevant builds smart, simple software to support the work of safety-net health care providers. Relevant's care management platform provides a complete solution for Health Homes, delivering ease of use for care managers, visibility into quality and compliance, and robust revenue cycle management. The platform is used by Health Homes comprising approximately 44% of New York State's total Health Home member enrollment and more than two-thirds of downstate member enrollment.

In addition, Relevant's analytics and population health platform is used by over 30 community health centers around the country. Relevant supports these clinics with tools and expertise to build data pipelines, drive quality improvement, stratify patients by risk, improve financial reporting, and deliver operational dashboards to support practice transformation. Of the past five health centers nationally that have earned HIMSS Davies Awards, which recognize innovative use of technology to improve patient care, three work with Relevant.

### **About CBC**

Coordinated Behavioral Care (CBC) is a not-for-profit organization dedicated to improving the quality of care for New Yorkers with serious mental illness, chronic health conditions and/or substance use disorders. CBC operates a Health Home that provides care coordination services to tens of thousands of New Yorkers of all ages, with 50+ community-based care management agencies located in all five boroughs. CBC also operates an Independent Practice Association (IPA) including a citywide network of New York State-licensed primary care, mental health and substance use treatment services, thousands of units of supportive housing, primary medical, recovery and support services, and assistance with concrete needs such as food, employment and housing. Among CBC's innovations is the Pathway Home™, offering care transition services during the transition back to the community following discharge from an institutional setting.

#### Contacts:

##### **CBC**

Jennifer Peraza  
(646) 930-8801  
[jperaza@cbc.org](mailto:jperaza@cbc.org)  
[www.cbcare.org](http://www.cbcare.org)

##### **Relevant**

Nicki Leung  
(212) 220-3807  
[nicki@relevant.healthcare](mailto:nicki@relevant.healthcare)  
[www.relevant.healthcare](http://www.relevant.healthcare)